



## ISABELLE DE KAENEL, HEAD OF LIBRARY SERVICES ALEXIA TROMBERT, RN, MASTER IS STUDENT

Medical Library, Lausanne University Hospital Lausanne, Switzerland Wednesday, 20th June 2019

**EAHIL 2019** 

Learn | Share | Act | Bridge Borders



## SESSION OUTLINE

- Presentation (25 min)
  - Context
  - Future site
  - Planning and programming
  - Needs assessment
  - Surveys, standards, professional publications
  - Selected guiding principles
- Group activity (20 min)
- Feedback (20 min)
- Take home message (10 min)

## **CONTEXT: AN EXPANDING CAMPUS**

- A university hospital: 1'400 beds, 9'000 FTE
- Research facilities
- Faculty of medicine administration
- 1'100 medical students: 2<sup>nd</sup> years ->
- Educational facilities : lecture halls, library, lab rooms



2017: new lecture halls



2018 : cancer research center



2022 : children's hospital



## MOVING FROM A GROUND FLOOR TO THE CLIFFS!





## **FUTURE SITE**

#### Easy accessibility

- Proximity with main public transport
- Closer to the faculty's auditoriums
- $\bullet$  7/7, 14/24 opening hours extension under discussion

#### Central location

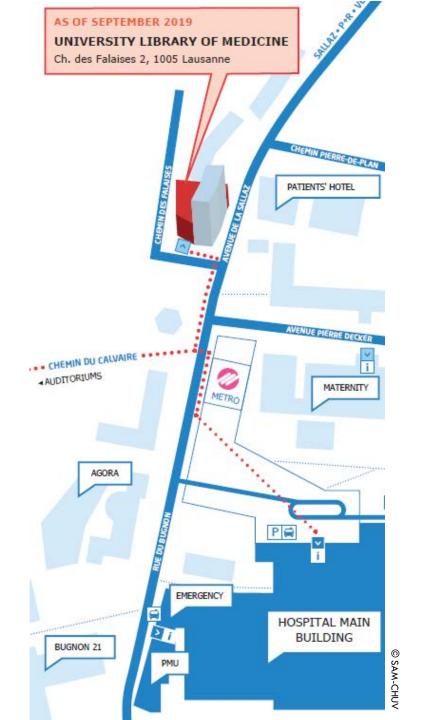
- Opposite the university hospital and future infrastructures
- Remains well embedded in hospital complex

#### Integrated activities and open spaces

- Shared facilities: library, practical lab rooms, student organisation office
- Library staff's workspace : open space

#### A future landmark?

- Good visibility of the library entrance with neon signs
- New building overlooking the lake and mountains : an inspirational place !



## VIEW FROM THE NEW LIBRARY TOP FLOOR



lexia Irombei

## PLANNING AND PROGRAMMING

#### Analyse

- 2000m<sup>2</sup> on 3 floors, 3 large open spaces
- Few inner walls and windows but light wells

#### Implement

- Team management : architects, ingeneers, designers, planners, stakeholders
- Time management for different stages: construction, tenders, delivery

#### Assess

- Quantify and measure: user areas, collections, activities, services, staff
- Anticipate changes

#### Check

- Library standards, guidelines, toolkits: ISO, <u>ALA Libguides</u>, <u>OCLC Webjunction</u>
- National and/or local rules for Security, Disability Access, Office ergonomics

#### Engage

- Patron input, user behaviors observation, expectations survey
- Literature review, visits and benchmarking

Quantitative needs	Present Surface m2	Capacity (seats)	% total surface	Requested m2	Granted m2	Capacity (seats)	% total surface
Study places, incl. study carrels	480	162	42 %	800	900	258	62 %
Group study rooms	120	46	10 %	160	44	14	3 %
Training room	41	18	3.5 %	42	33	16	2.2 %
Printing facilities	1 <i>7</i>		1.5 %	18	30		2 %
Computer room / area	20	13	1.7 %	20	10	4	0.6 %
Library service main desk	24	2	2 %	15	20	2	1.1 %
Library service secondary desk(s)	-	-	-	10	10	1	0.6%
Book open stacks	60	330 lm	5.5 %	50	50	223 lm	3 %
Compact shelving	75	900 lm	6 %	60	55	600 lm	3 %
Periodicals display (latest issues)	10	20 lm	0.8%	10	10	20 lm	0.6 %
Multimedia collection	20	4	1.7 %	20	10	4	0.6 %
Informal zones	-	-	-		100	40	6 %
Refreshment area	Main cafeteria		outside	outside	25	4	1.5 %
Circulation areas : corridors, steps	128	12	11 %	100	54		4 %
Staff workspace and lounge	135	14	11 %	135	119	12	8%
Total	1'130	271		1'440	1'470	355	

## ISO STANDARDS

## INFORMATION AND DOCUMENTATION - QUALITATIVE CONDITIONS AND BASIC STATISTICS FOR LIBRARY BUILDING — SPACE, FUNCTION AND DESIGN (2012)

#### Space for user places

- Standard-type desk should be minimum 120 cm in breadth and 80 cm in depth
- Axis centre distance between tables is 175 cm

#### Shelf depth

- Books (standard size): 25-30 cm
- Periodicals (unbound iss., latest iss. on slanting shelves, other lying behind): 30-45cm
- CD, CD-ROM, DVD (standing): 20-25 cm

#### Shelf length and aisle width

- Basic unit : 0.90 1m
- Length of shelving ranges in open access area: 3-7m
- Closed stacks, compact storage : 5-8m
- Shelf frame height: max 2.25m
- Stack aisle width: 1,20 to 1,50m

## STUDENT FEEDBACK & EYE OBSERVATIONS







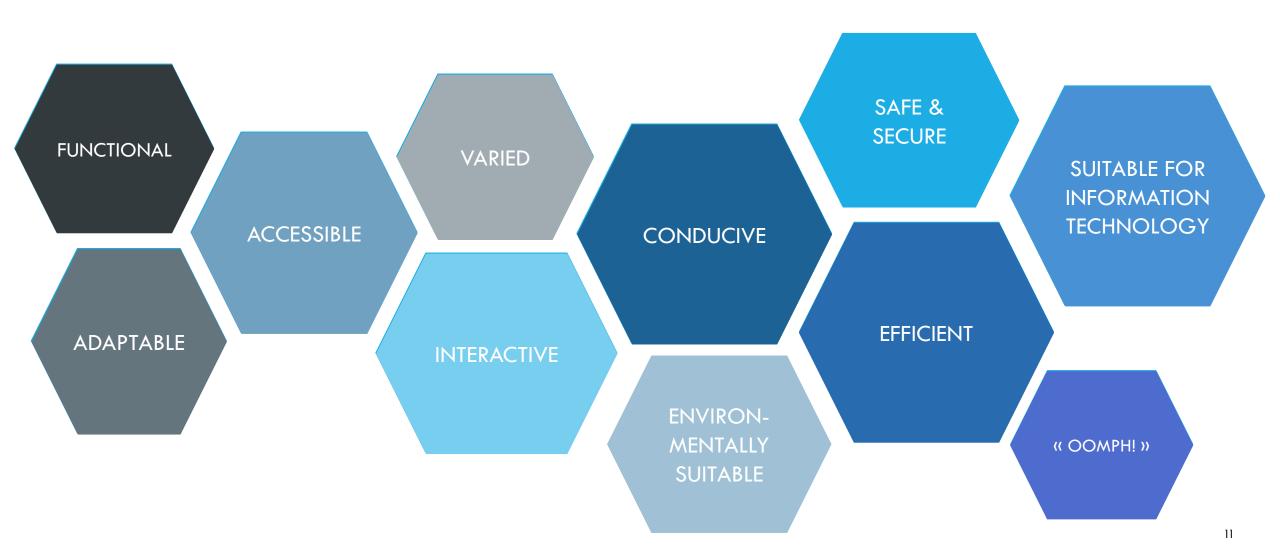




Table size Table orientation	Group work for final exams preparation	No need for informal areas and seats	Library collections underused	Use personal mobile devices and notebooks
Acoustics Lighting	Mainly skills practice for physical examination	No time to relax!	E-journals not required E-books invisible	Need electrical outlets and good WIFI
Feeling of privacy in a public space	Medical studies: an individual learning process ?	Need coffee!	Mainly handouts and notes on the tables	Printing machines

## THEORETICAL PRINCIPLES

ANDREW MACDONALD, « THE TEN COMMANDMENTS REVISITED : THE QUALITIES OF GOOD LIBRARY SPACE », 2006. <u>HTTPS://www.liberquarterly.eu/articles/10.18352/lq.7840/</u>



## SELECTED GUIDING PRINCIPLES

## **Flexibility**

# Connectivity

Attractivity

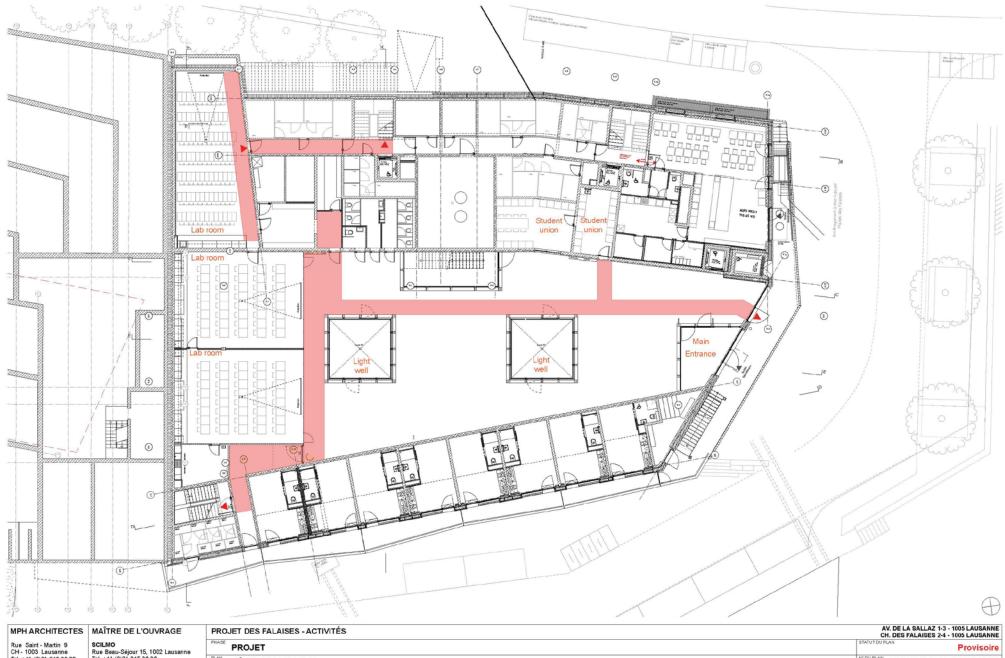
- Standardised individual study tables (80x100cm) set in rows
- Chairs with casters
- Clip-on side panels (140cm) for modular study carrels
- Ajustable tables
- Informal areas, high tables, bar stools, soft seating but no bean bags or sofas

#### Integration: electrical outlets on each table, but very few fixed desktop computers

- Mobile App for room booking system
- Smart cards for access to specific areas and at peak times
- AV monitors, and... whiteboards, paperboards
- Cloud based printing system and scanning facilities
- RFID: book security system and occupancy rates monitoring
- Decoration simplicity, soft colours, natural elements
- Coffee corner, water fountains
- More work spaces, reduced storage space
- Focus on training activities: literature search skills and lab rooms

## **GROUP STUDY ROOMS**





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ch	N° DU PICHIER FAL-MPH-PRO-A-PLN-ACT NOICE A	19.04.2018 FORMAT A3 ECH. 1:200		



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	PROJET PROJET	STATUT DU PLAN Provisoire		
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	PLAN ENTRESOL 2 - VOIES DE FUITE			
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## **GROUP ACTIVITY**

- 1 Assign one or more floors to each zone
- Can you think of any additional zone? On which floor(s) would you set it?
- Approx. 10'
- 2 Choose a floor plan and draw the previously assigned zones according to the color code
- Discuss about the main specificities of your floor (noise level, types of furniture, atmosphere)
- Optional: select some furniture items from the provided pieces and add them to your plan
- Approx. 10'
- 3 Group presentation
- Approx. 20'

## ZONES

#### Library service main desk

Libary service secondary desk(s)

#### Study places

Study carrels

**Printing facilities** 

Computer area

Book collection (open stacks)

Periodicals display (latest issues)

Multimedia collection

Refreshment area

Informal area (soft seating)

Periodical closed stacks

Group study rooms

Training room

Lab rooms

Lab lockers and changing rooms

Student organisation

Restrooms

Staff office



## TAKE HOME MESSAGE

Find the right balance while dealing with thechnical, economical and architectural constraints

- Call for tenders VS final choices
- Architect's perspective VS stakeholders' perspective
- Flexibility VS organisational limitations

# FROM DESIGN TO SPACE OCCUPATION... TO POST-OCCUPANCY ASSESSMENT

## THANK YOU FOR YOUR PARTICIPATION!

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www.bium.ch/en/new-library-2019